WE ARE THE HEART SHAPE LAND

IN THE HEART OF EUROPE
WELCOME TO SARAJEVO
A bridge between EAST and WEST.
IN THE CENTER OF THE CITY PROUDLY STANDS SINCE 1949
UNIVERSITY OF SARAJEVO: IN NUMBERS

FORMED: 1949
MEMBERS (faculties and academies): 26
STUDENTS: 40,000
ACADEMIC STAFF: 1,302
NONACADEMIC STAFF: 860
TOTAL GRADUATES: 166,573
INTERNATIONAL STUDENTS
FROM 30 DIFFERENT COUNTRIES
EXCHANGE AGREEMENTS
WITH OVER 100 UNIVERSITIES
UNIVERSITY OF SARAJEVO IS AN EQUAL PARTNER IN MOBILITY PROGRAMS FOR STUDENTS AND MEMBERS OF STAFF
THE UNIVERSITY OF SARAJEVO OFFERS WIDE RANGE OF STUDY FIELDS
MEMBERS AND ASSOCIATE MEMBERS OF THE UNIVERSITY OF SARAJEVO

**ARTS**
- Academy of Fine Arts
- Academy of Performing Arts
- Music Academy

**NATURAL SCIENCES, MATHEMATICS AND BIOTECHNICAL SCIENCES**
- Faculty of Agriculture and Food Sciences
- Faculty of Natural Science and Mathematics
- Faculty of Forestry

**HUMANITIES**
- Faculty of Sports and Physical Education
- Faculty of Philosophy
- Faculty of Educational Sciences
- Faculty of Islamic Sciences*
- Faculty of Catholic Theology*

**SOCIAL SCIENCES**
- School of Economics and Business
- Faculty of Political Sciences
- Faculty of Criminalistics, Criminology and Security Studies
- Faculty of Law
- Faculty of Public Administration*

**MEDICAL SCIENCES**
- Faculty of Health Studies
- Faculty of Pharmacy
- Faculty of Medicine
- Faculty of Dental Medicine with Clinics
- Faculty of Veterinary Medicine

**TECHNICAL SCIENCES**
- Faculty of Architecture
- Faculty of Electrical Engineering
- Faculty of Transport and Communication
- Faculty of Civil Engineering
- Faculty of Mechanical Engineering

Information about faculties and academies of the University of Sarajevo and its study programmes can be found and downloaded at www.unsa.ba.
The University of Sarajevo is not a traditional campus university, and if you are used to a campus environment, you may find it very different to study here. The faculties are spread at different locations across the capital. The International Relations Office of the University of Sarajevo is located in the Rectorate of the University of Sarajevo (the central University administration offices, located in the building of the Faculty of Law). We will assist you with the issues of admission, housing, student counselling, and orientation programmes, including various social events, with the aim to help you meet other international students and members of staff. Living and studying away from home can be a challenging experience - particularly in the beginning of your stay. At the International Relations Office you have the opportunity to ask questions in informal surroundings. We will be happy to help you, or to point you in the right direction to where you can get help regardless of whether your questions relate to your study programme, personal problems, or basic practical issues.

VICE-DEANS/COORDINATORS FOR INTERNATIONAL RELATIONS AT THE FACULTY/ ACADEMY
Higher Education Institutions at the University of Sarajevo have their own office for the International Relations Office that will provide information about academic activities, exams and other infos for better exchange. They are here for you if you have any questions regarding your study plan at our University like which courses to take, how many ECTS points is required, prerequisites to courses etc.

Location and Contact Information
University of Sarajevo
International Relations Office
Address: Obala Kulina Bana St. 7/III
71000 Sarajevo, Bosnia and Herzegovina
Phone: +387 33 565 116
Fax: +387 33 565 116

OFFICE HOURS
Monday – Friday: 8:00 am – 16:00 pm
Website: www.unsa.ba
Facebook: www.facebook.com/iro.unsa
SERVICES

ACCOMMODATION

The Sarajevo Students Centre is a public institution providing accommodation to the international students and staff members at the University of Sarajevo. There are two student dorms in Sarajevo:

The BJELAVE STUDENTS DORM offers foreign students/staff rooms, with its capacity of 1000 beds. It's located in the central part of Sarajevo.

The NEDZARICI STUDENTS DORM has a capacity of 1500 beds and is located few kilometres away from the centre of Sarajevo.

The dorms have the following facilities: cafeteria, TV room, multimedia and IT centre, study rooms, sports facilities.

However, for international students and staff members there are rooms available without advertisement.

The room and board (two meals: lunch and dinner) are made available from 15th of September to 15th of July, i.e. for the 10 months that make up the academic year.

Staff members must pay the full price of the room and board at the Student Dorms, which (currently) amounts to 150 € per month.

In the summer vacation period, 15th July - 25th October, Student Centre provides services to private guests, members of various cultural, sports, educational and other events taking place in Sarajevo, including students’ excursions. We can accommodate up to approximately 1500 guests at the student dorms Nedzarici and Bjelave.

All additional information about applying for room and board at the Student Dorms is available at:

STUDENT CENTRE
Address: Podgaj St. 6
Phone: + 387 33 206-932, + 387 33 714-211
Web: http://www.student-centar.ba
Email: justudssarajevo@yahoo.com

Also, there are private accommodations.
HOW TO GET TO SARAJEVO?
We recommend that you arrive in Sarajevo a few days prior to commencing your mobility period. This will give you time to settle in and to get acquainted with the city before starting classes. If you wish to arrive early, the International Relations Office can assist you with addresses of hostels and inexpensive hotels.

Arriving by plane
If you arrive by plane, you arrive at Sarajevo Airport, which is located 12 kilometres of the city centre. You can get by taxi from the airport to the city. A taxi fare from the airport to the city centre costs around 10 Euros. In most cases it is not possible to negotiate with the driver regarding the prize of the fare. Taxi fares include service charges and therefore you are usually not expected to tip.

SARAJEVO INTERNATIONAL AIRPORT
Address: Kurta Schorka St. 36, Sarajevo 71000
Phone: + 387 33 28 91 00
www.sarajevo-airport.ba

Arriving by train
Sarajevo has one train station. There are several international trains. Tickets for the train are purchased on the platform or in the train terminal.

SARAJEVO TRAIN STATION
Address: Musala St. 2, Sarajevo 71000
Phone: + 387 33 65 73 13
www.zfbh.ba

Arriving by bus
Next to the train station is a bus station. Sarajevo has one bus station. Tickets for the bus can be purchased on the bus or in the main platform. You need separate tickets for bus and train.

SARAJEVO BUS STATION
Address: Put života St. 8, Sarajevo 71000
Phones: + 387 33 21 31 00; 21 30 10
http://www.centrotrans.com/loc

There are many international lines such as: Antwerp, Brussels and Liege; Rotterdam, Amsterdam, Breda, Maastricht, Den Haag, Utrecht, Paris, Berlin, Dortmund, Essen, Düsseldorf, Frankfurt, Karlsruhe, Stuttgart, Hamburg, Hanover, Basel, Ingested, Nurnberg, Muenchen, Wien, Graz, Beograd, Ljubljana, Dubrovnik, Pula, Rijeka, Split, Zagreb, Herceg – Novi etc.
SARAJEVO - a city or a living legend? There is not one person that has not heard about Sarajevo at least once in their life, a place of stunning beauty, and a recent testimony to human courage in the face of adversity.

Sarajevo has been the meeting point between east and west for hundreds of years, the place where time seems to freeze. Many civilizations and Empires have passed through this city, each of them leaving traces behind that can be found all over. In just a few hundred meters in Sarajevo, Catholic and Orthodox churches, mosques and Jewish synagogues proudly stand side by side. Centuries have passed by and they still stand out, welcoming travellers.

Experience for yourself the warm welcome and the historical riches that make Sarajevo unique. But remember, once you come here you will always want to return.
CURRENCY AND BANK ACCOUNT
Originally, the BAM (Convertible Mark) was pegged to the former German currency - Deutsche Mark. With the introduction of the Euro, the BAM changed its peg without the least bit of trouble (1.95 KM for 1 Euro). There are many ATM machines in all major towns and cities. Euros, US dollars, British pounds, Yens and other major currencies can be exchanged at the banks and exchange offices that are present in most major towns. They also swap your leftover Bosnia and Herzegovina convertible marks back into any of these main currencies. Most banks do not have a fixed fee, but take a percentage of the total amount. As this percentage varies, you should do a bit of research before exchanging large amounts of money. Credit cards are increasingly widely accepted in major towns. VISA and Master will be accepted in most places, but no guarantee with American Express.

Make sure you have all the cash you need before leaving the major towns, as it is next to impossible to find a money machine or anybody who accepts credit card payments in smaller towns and villages.

LIVING COSTS
• Rough estimates of living costs for a single person:
• Housing 200 € up/month
• Meals 300 € up/month
• Books and other study materials 50 € - up /month
• Local transportation 25 € up/month
• Estimated pocket money 150 € up/month

To save money, we recommend buying a monthly ticket for city buses and trams. There is a student discount, so make sure you give right information when buying tickets or any necessities.

HOLIDAYS
Holidays, during which all public institutions, banks, and post offices are closed in Sarajevo, are:

January 1st and 2nd - New Year
March 1st - Independence Day
May 1st and 2nd - International Labour Day
November 25th - National Holiday

Some public institutions, post offices and banks, as well as some shops and services are closed during religious holidays (Eid Ramadan, Christmas, etc).
INTERNET AVAILABILITY
Broadband internet access is widely available throughout the city of Sarajevo (cable, ADSL, wireless) but it depends also on your accommodation (ask for details). Prices and speeds are changing (currently for 15 Euros per month you can get 1Mbit flat rate). There are many internet cafes and faculties have their own computer rooms. Also, many cafes and bars have free Wi-Fi.

ETHNIC COMPOSITION AND RELIGION
Bosniaks, Croats, Serbs, Jews, Roma and other ethnic groups live in Sarajevo. The religions are represented through Catholicism, Christian Orthodoxy, Islam, and Judaism.

CLIMATE
Sarajevo has a continental climate, lying between the climate’s zones of central Europe to the north and the Mediterranean to the south. The proximity of the Adriatic Sea moderates Sarajevo's climate somewhat, although the mountains to the south of the city greatly reduce this maritime influence. The average yearly temperature is 9.5 °C, with January (-1.3°C avg.) being the coldest month of the year and July (25.1°C avg.) the warmest. On average, Sarajevo has 68 summer days per year (temperature greater than or equal to 30.0°C). The city typically experiences mildly cloudy skies, with an average yearly cloud cover of 59%.
LOCAL TRANSPORTATION IN SARAJEVO

There are several ways of public transportation - trams, buses, and city railway. They operate all day (every few minutes) until late night. Tickets can be bought on board (2 BAM) or at newsstands (1-20 BAM – 1.50 BAM depending on transportation).

Make sure that you stamp your ticket once you board. If now, you can be faced with a violation ticket and pay certain amount of money.

Daily tickets are available at the newsstands. Monthly or annual tickets can also be bought at offices at a reduced price (student discount). For a monthly/annual ticket you will need to fill in a form that you are currently enrolled in current academic year and stamp it at the faculty/academy you enroll. Then you will go to the central office of the Sarajevo City Traffic. There you will purchase a pass (app 4€ + photo) and every month you will buy a ticket for special discount app. This monthly ticket enables you to use all buses and trams in the area of the city of Sarajevo.

Taxis
Taxis are quite cheap in Sarajevo. The starting price is 1 BAM and it goes 0.10 BAM per kilometer.

Always ask driver to turn on the taximeter.
LIVING AND STUDYING IN SARAJEVO

USEFUL PHONE NUMBERS
B&H country code 387
Sarajevo city code 033
B&H exit code 00

Police 122
Fire-fighters 123
Ambulance 124

SHOPS
Working hours:
Weekdays: 8 a.m. to 8 p.m.
Saturdays: 8 a.m. to 14 p.m. (depends on shops)
Sundays and holidays: Depends on shops, grocery shops are open, but usually closed

PHARMACIES
Pharmacies are all over the city centre, and you can easily locate them by their green cross.

DRINKING WATER
Water is drinkable from a pipe and of a high quality in the public water supply system throughout the country.

ELECTRICITY
Voltage 220 V, frequency 50 Hz

EMBASSIES IN SARAJEVO
You will find the information about diplomatic-consular missions located in the Bosnia and Herzegovina on the web-pages of Ministry of Foreign Affairs of Bosnia and Herzegovina: www.mvp.gov.ba
LIVING AND STUDYING IN SARAJEVO

USEFUL ACADEMIC WORDS:

Bachelor Thesis - Diplomski rad
Course - Nastavni predmet
Degree – Akademski stepen
Department - Odsjek
Doctoral Studies or Doctoral Programme - Doktorski studij ili doktorski program
Exam – Ispit (oral-usmeni, written-pismeni)
ECTS credits – ECTS bodovi
Faculty - Fakultet
Individual consultations - Konsultacije
Laboratory – Laboratorij
Learning Agreement – Ugovor o učenju
Master Thesis - Magistarski rad
Partial exam – Parcijalni ispit/Kolokvij
Postgraduate Study - Postdiplomski studij
Study year - Godina studija
Transcript (of records) - Prijepis ocjena
Tuition Fees/Tutorial Fees - Školarina
University - Univerzitet

USEFUL EVERYDAY WORDS:

Good morning - Dobro jutro
Good afternoon - Dobar dan
Good evening - Dobra večer
Goodbye - Dođvenja
Answer - Odgovor
Building - Zgrada
Direction - Smjer
Excuse me - Oprostite
Exit - Izlaz
Entrance - Ulaz
Forbidden - Zabranjeno
Help! - U pomoć!
Hi – Zdravo
How much is it? - Koliko košta?
How are you? - Kako ste?
Illness - Bolest
Location - Mjesto
No - Ne
Yes - Da

Please - Molim
Pull! - Vuci!
Push! - Gurni!
Question - Pitanje
Square - Trg
Street - Ulica
Thank you - Hvala
Welcome - Dobro došli
What is your name? - Kako se zovete?
Where do you come from? - Odakle ste?
Bosnia and Herzegovina is the heart shaped land that lies in the heart of southeast Europe. It is here that eastern and western civilizations met, sometimes clashed, but more often enriched and reinforced each other throughout its long and fascinating history.

There are many fascinating destinations throughout Bosnia and Herzegovina for every type of tourist. In B&H, one gets the best of both worlds. Here, the most interesting and attractive sites are a wonderful mix of this tiny country's cultural and natural heritage. It is almost impossible to separate them, for it is from this pristine nature that its cultures and traditions evolved.

We recommend visiting the web site: www.bhtourism.ba for more information and start your journey.
WELCOME
Editor-in-chief: Prof. dr. Faruk Čaklovica
Editorial board: Jasna Bošnjović, Adnan Rahimić
DTP: Adnan Rahimić
Photography: Internet
Proofreading: Mirza Čerkez

This material is prepared by International Relations Office at the University of Sarajevo and by the support of European Commission, ERASMUS MUNDUS Action 2 and King Baudouin Foundation.

The information in this guide is presented for the personal and non-commercial use for students and staff members who participate in Erasmus Mundus Action 2 programme. No reproduction or republishing without the written consent of the editor is allowed. The editor would appreciate the notice "Information courtesy of the International Relations Office at the University of Sarajevo" being included with any reproduced or plagiarized work.